

Greenbelt



Important Announcement

How Greenbelt Co-op Supermarket and Pharmacy is responding to COVID-19

At Greenbelt Co-op the safety of our employees, customers, and the community at large is our greatest concern. In response to current events we have increased efforts to provide a safe and sanitary shopping experience for you. Along with our standard dedication to industry best practices we have taken greater measures to help minimize any risks of the spread of COVID-19. To date, we have taken the following measures:

- Our doors remain open and we continue to have essential goods that our community needs, and we are replenishing inventory as quickly as possible.
- We have reserved special times for seniors and other vulnerable shoppers who must leave home to obtain their groceries. These hours are 7 am to 9 am on Monday, Wednesday, and Friday beginning on Wednesday, March 25.
- There are sanitizer wipes inside at both entrances to the store for customers to use on the baskets and carts.
- We have continued to take enhanced measures to clean and disinfect all departments, restrooms and other high-touch points of the store throughout the day, as well as a deep cleanse each morning.
- Regular communications with our employees regarding the situation and providing them the most up-to-date safety guidance, as recommended by the CDC and other health officials.
- Routine check-ins with employees to ensure good hygiene practices and giving them ample opportunities to regularly wash their hands, that cashiers have hand sanitizers at their registers, and cashiers are wearing gloves.

What we need to suspend, currently.

- We have temporarily stopped our Rain Check service/policy. Right now, we may be out of some items indefinitely. We will make every effort to let customers know when they will be in stock again.
- We are not accepting any returns at this time.
- The self-serve salad bar, soup bar, and coffee bar are now closed.
- We are discontinuing all tasting events, including our popular wine tastings.

What you might not know.

- Our employees are trained to follow a strict set of standard operating procedures (SOPs) when handling products. These include detailed instructions on hand washing, the use of hand sanitizers, product considerations, and information on preventing food borne illness and the spread of infection.
- Many employees are Food Handler certified. All food service employees are properly trained on food safety issues, regulations, and techniques to maintain a food safe environment.

What we need you to do.

Finally, we ask our customers and employees to partner with us in this. No matter how many safety protocols we may have in place, we can't control everyone that comes into our stores.

- We encourage you to select no more than 2 of each item that you are purchasing per shopping trip.
- As recommended by state and local health officials, we encourage you to wash, or sanitize, your hands before entering the store as a courtesy to your neighbors and co-workers.
- We have posted signs throughout the store reminding everyone to practice smart social distancing inside the Co-op allowing for a 6-foot safe space around you wherever possible.
- We ask that if you are feeling ill, please stay home.

We thank you for shopping at the Co-op and we will continue to keep you updated.

Keep safe and healthy,

Bob Davis, Greenbelt Co-op General Manager

March 24, 2020 – 12:55 pm